

QUALITY POLICY

Viberoptix are a quality driven organisation with a corporate vision to provide innovative services to our clients for the duration of all projects. The quality management system complies with all relevant legislation and other requirements.

The Board of Directors has the ultimate responsibility for the quality policy and supporting management systems.

It is the policy of Viberoptix provide a level of service and focus that exceeds client's expectations and delivers complete client and customer satisfaction.

Viberoptix is committed to:

- Maintaining compliance with all relevant legislation and approved codes of practice applicable to the quality policy as a minimum, and to monitoring new developments to continually improve the quality performance standards;
- Making quality assurance an integral part of the management of Viberoptix;
- Managing quality issues through a structured approach of policy, processes, training and awareness at levels;
- Involving and consulting with employees and where appropriate their representatives, to effectively communicate on quality matters;
- Reviewing the quality policy on an annual basis and implementing appropriate improvements;
- Bringing changes in the quality policy and integrated management system to the attention of employees;
- Continually improving the effectiveness of the quality management system;
- Engaging positively with the client and customers in order to generate improvement and to ensure that measurable quality objectives are established and reviewed.
- Maintain records of compliance with all relevant legislation and Company procedures.

Objectives include:

- Conform to, and achieve, customer and contractual requirements.
- Provide a leading-edge service to the clients' customers to help the client achieve regulatory financial targets.
- Maximise value to stakeholders whilst minimising associated risks.
- Deliver performance driven, best value solutions.
- Adhere to construction programs and budgets.
- Deliver continual improvement in systems, process, and people development via the effective application of the management systems and procedures.

Every member of Viberoptix will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organisation and provides unquestioned conformance with contract requirements.

Signed on behalf of Viberoptix:

Naomhan McCrory, Managing Director: NL- M Cy

January 2021