

Viberoptix are a quality driven organization with a corporate vision to provide innovative services to our clients for the duration of all projects. The quality management system complies with all relevant legislation and other requirements.

The Board of Directors have the ultimate responsibility for the quality policy and supporting management systems.

It is the policy of Viberoptix to provide a level of service and focus that exceeds client's expectations and to deliver complete client and customer satisfaction.

Viberoptix is committed to:

- Maintaining compliance with ISO 9001:2015, all relevant legislation and approved codes of practice applicable to the quality policy as a minimum.
- Making quality assurance an integral part of the management of Viberoptix.
- Continually improving the effectiveness of the quality management system.
- Managing quality issues through a structured approach of policy, processes, training and awareness at all levels.
- Involving and consulting with employees to effectively communicate on quality matters.
- Reviewing the quality policy on an annual basis and implementing appropriate improvements.
- Bringing changes in the quality policy and integrated management system to the attention of employees.
- Engaging positively with the client and customers in order to generate improvement and to ensure that measurable quality objectives are established and reviewed.
- Maintain records of compliance with all relevant legislation and Company procedures.

Objectives include:

- Conforming to, and achieving, customer and contractual requirements.
- Providing a leading-edge service to the clients' customers to help the client achieve regulatory financial targets.
- Maximizing value to stakeholders whilst minimizing associated risks.
- Delivering performance driven, best value solutions.
- Adhering to construction programs and budgets.
- Delivering continual improvement in systems, process, and people development via the effective application of the management systems and procedures.

Every member of Viberoptix will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organization and provides unquestioned conformance with contract requirements.

Signed & Authorized by:



Naomhan McCrory, Chief Executive Officer 01.10.2024